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March 24, 2020

VIA ELECTRONIC FILING

Chairman Morrison Tennessee Public Utility Commission 502 Deaderick Street, 4th Floor Nashville, TN 37243

In Re: Response to Commission's "Ongoing Request for Information" Related to the Coronavirus

Dear Chairman Morrison:

Cartwright Creek, LLC submits this response to the Tennessee Public Utilities Commission's "Ongoing Request for Information Related to Measures Taken During the Coronavirus COVID-19 Public Health Emergency" issued March 19, 2020.

Cartwright Creek provides wastewater service to about 800 customers in Williamson County, Tennessee. The utility has two, full-time operators who are critical to the continuing provision of service. The company has taken appropriate steps to protect its employees and the environment in which they work. The company has also contacted its supplier of chlorine disinfectant and been told that, as an essential utility, Cartwright Creek will be given priority status in the distribution process.

Cartwright Creek is monitoring closely and will comply with all applicable instructions from the Tennessee Department of Environment and Conservation concerning the virus but, as of this time, no adjustments to the utility's standard operating procedures have been required. Because of the nature of the wastewater business, Cartwright Creek's normal procedures are already focused on protecting customers, employees, and the environment from contamination.

Finally, because of the utility's small customer base and high fixed costs, Cartwright Creek cannot realistically absorb revenue losses resulting from non-payment and therefore will continue following its tariffed billing and collection practices.

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Feel free to contact Bruce Meyer or me if you have any questions about this letter.

Sincerely,

BRADLEY ARANT BOULT CUMMINGS LLP

By:

Henry Walker

HW/dbi

cc: Bruce Meyer